

## Welcome to the dental office of NC Prosthodontic Specialists

Our practice is dedicated to providing the highest quality of care in Prosthodontics, Cosmetic and Restorative dentistry with optimal results. We place value on the patient's total experience in our office from creating a calm and friendly environment to making every effort to accommodate personal schedules during dental treatments.

We understand that patients have many options when choosing a dental practice for their continued oral health care. As **Prosthodontists**, **Dr. Bill Scruggs**, **Dr. Anthony Molina**, **and Dr. Anthony Gragg** have extensive years of experience and training as specialists, and pay special attention to maintaining the highest standards to ensure the patient's confidence in their abilities as oral healthcare providers.

It is also important to note that **NC Prosthodontic Specialists** is one of the few prosthodontic practices that operate its own on-site dental lab. Our laboratory consists of state-of-the-art dental technologies that enables us to provide the highest quality of restorative results by allowing supervision and input by the doctors at every step. This process also allows the lab technicians to interact with the patient to ensure that their esthetic expectations are met with great success!

Patient satisfaction, comfort and trust are key elements that our entire dental team values. As a result, patients rave about their exceptional dental treatment experience and repeatedly refer our dental practice to their friends and family members.

Your initial consultation will last approximately one hour. The consultation fee is \$130.00 with an additional fee if radiographs are necessary to efficiently determine your treatment. Our dental office is a pay when service is rendered practice. However, multiple appointment procedures only require one-half of payment at the beginning of treatment followed by the final payment the day of completion. In addition to cash or check, we accept MasterCard, Visa and Discover Card (\$35.00 service charge for all returned checks).

As a courtesy to our patients we will gladly submit insurance claims upon the completion of the dental treatment. It is the patient's responsibility to follow-up with their insurance company thereafter. Unfortunately, we are unable to submit claims to Medicare or Medicaid. Our dental providers are OPT-OUT Medicare providers. If you have Medicare Part B with supplemental insurance that provides coverage for dental services, filing dental claims is prohibited under the rules set forth by Medicare. Patients are responsible for payment at the time services are rendered. Please contact a member of our office team for further information. It is important to note that our dental practice is an out-of-network provider with all major insurance companies.

If you need to cancel your scheduled appointment, please contact our office at least 48 hours in advance to avoid a broken appointment fee. We will gladly reschedule your appointment for a more convenient time.

Please feel free to contact us at (919) 846-6622 if you have any questions or requests prior to your appointment.

On behalf of our entire dental team, we look forward to meeting you!

William P. Scruggs, DDS, MS Anthony L. Molina, DDS, MS Anthony Gragg, DMD, MS